

MTAC

Visibility and Service Performance



Robert Cintron
Moderator

November 19, 2014



Periodicals

Flats

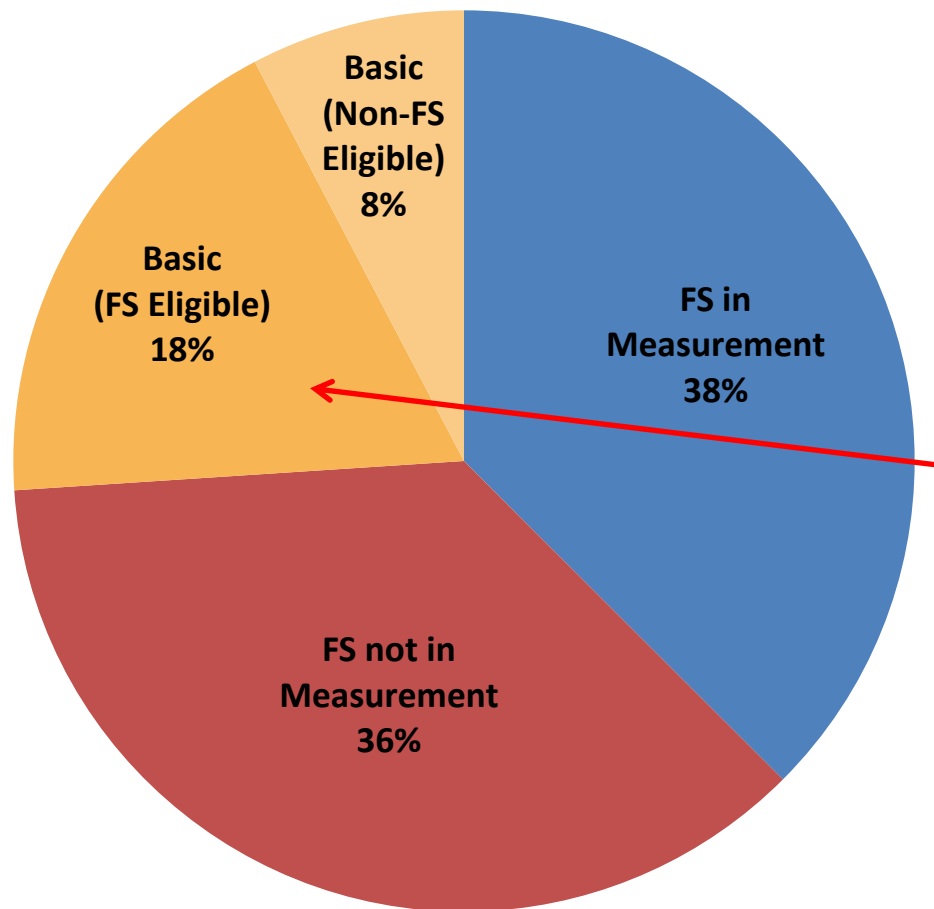
9:00 - 10:15



Agenda

- **Update on percentage of excluded mail from Full Service Measurement**
- **Update on current Periodicals service levels plus progress on end-to-end diagnostics**
- **Bundle Visibility pilot test update and implementation rollout timeframe**
- **NCSC/ACS update**
- **Update on possible enhanced of tail of the mail reporting**
- **Report back on possibility of getting start-the-clock at the bundle level. Especially for containers with both FSS and non-FSS mail**

38% of Periodicals Flats Commercial Mail Volume is in measurement



**Basic (FS Eligible)
volume breakdown:**

- 29% FS Mailers in Measurement
- 3% FS Mailers in Monitoring
- 68% Basic Mailers

October 2014

- **No Piece Scan**
- **No Start-the-Clock**

Mail Not In Measurement

Exclusion Reason Descriptions

Exclusion Reason	Exclusion Description	Mailer Attributed
Invalid Entry Point for Entry Discount (FAST MDF)	Entry Point for Entry Discount claimed in eDoc is invalid for the entry point and destination of the mail	Y
Incorrect Entry Facility	eDoc entry facility does not match the facility specified in the associated FAST Appointment	Y
Non-Unique IMb	eDoc contains mail pieces with a non-unique IMb	Y
Undeliverable-as-Addressed / PARS	Undeliverable-as Addressed (UAA) mail as indicated by ACS and/or PARS operation when mail piece is processed	Y
Inaccurate Scheduled Ship Date	eDoc scheduled ship date time is 48+ hours earlier than the postage statement finalization date time	Y
FAST Appointment Irregularity	Irregularity with the mailing/trip captured by FAST (e.g. contents not matching 8125)	Y
Non-Unique Physical IMcb	Physical containers with non-unique IMcb on the placard	Y
Orphan Handling Unit	Mail piece associated to an Orphan Handling Unit not inducted at a BMEU	Y
Non-Compliant	Mail identified as non-compliant due to inaccuracies in mail prep	Y
No Piece Scan	No automation scan observed for the mail piece	N
No Start-the-Clock	Lack of a container unload scan or inability to identify the FAST appointment associated to the container	N
Long Haul	Mail verified at a DMU then transported by USPS to a mail processing facility in a different district than the DMU	N
Inconsistent SPM data	Mail piece received inconsistent scan events when calculating SPM (container/mail piece scans not in chronological order)	N
Excluded ZIPs	Excluded from SPM due to 3 digit delivery ZIPs that are not measured	N

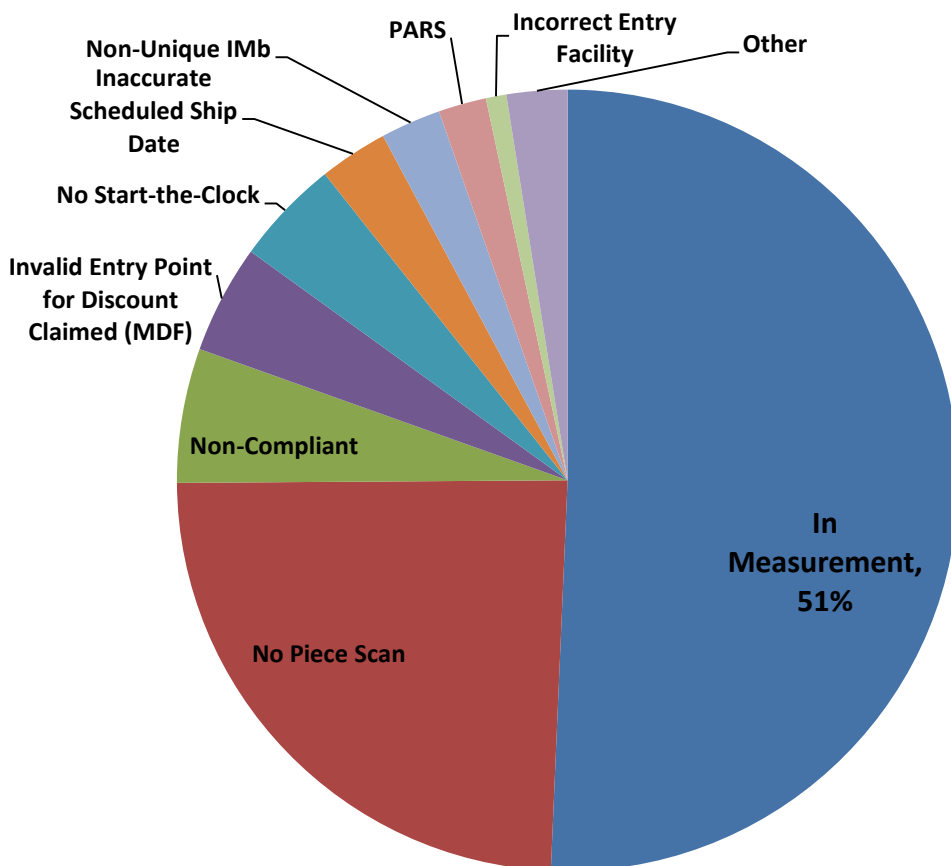
Periodicals (Flats)

Volume Not In Measurement

Attributed to Mailers	40.61%
Unable to attribute to Mailers	59.39%

Exclusion Breakdown

Reason	% of Excluded	% of Total
No Piece Scan	49.09%	24.21%
Non-Compliant	11.27%	5.56%
Invalid Entry Point for Discount Claimed (MDF)	9.12%	4.50%
No Start-the-Clock	8.88%	4.38%
Inaccurate Scheduled Ship Date	5.76%	2.84%
Non-Unique IMb	5.06%	2.49%
PARS	4.02%	1.98%
Incorrect Entry Facility	1.72%	0.85%
Orphan Handling Unit	1.14%	0.56%
Other	3.95%	1.95%



Mailer Scorecard

OCTOBER 2014



Execution Time: 11/6/2014 3:46:38 PM

Verifications

Mailer Profile

Electronic Verification

eInduction

Seamless

SPM

Mail Product First Class Mail Letters ▼

SPM

eDoc Submitter	4559438 RR DONNELLEY - LAS VEGAS	5120024 RR DONNELLEY - HYDE PARK
Exclusion Reason		
Total Full Service Volume for SPM	1,785,163	83,910
% Excluded due to Mailer Attributable Error	1.59%	2.55%
PARS Threshold Failure	85.13%	72.41%
Incorrect Entry Facility	4.31%	8.80%
Non-Unique IMb	2.00%	5.73%
Invalid Entry Point for Discount Claimed	6.51%	9.81%
FAST Appointment Irregularity	2.05%	1.30%
Inaccurate Scheduled Ship Date	--	1.95%

Targeting January Release

Legend

Percentage metric value has improved by more than 5% from previous month

Percentage metric value has declined by more than 5% from previous month

Exceeds Threshold

View Thresholds

Export All to Excel

Export All to PDF

In October 2014, 4.38% of the Nation's Full-Service Periodicals Flats were excluded due to a lack of container unload scan

#	Area	Excluded Pieces	% of Nation's Exclusions	% of Area's Volume Excluded
1	EASTERN	7,314,564	22.27%	5.83%
2	GREAT LAKES	6,912,618	21.04%	5.72%
3	NORTHEAST	4,804,640	14.63%	5.22%
4	WESTERN	4,704,265	14.32%	3.70%
5	SOUTHERN	4,562,467	13.89%	3.67%
6	PACIFIC	2,578,161	7.85%	3.17%
7	CAPITAL METRO	1,974,817	6.01%	2.51%

In October 2014, 4.38% of the Nation's Full-Service Periodicals Flats were excluded due to a lack of container unload scan

#	Facility	SV Site	District	Area	Excluded Pieces	% of Nation's Exclusions	% of Facility's Volume Excluded
1		Y		EASTERN	1,260,798	3.86%	67.52%
2		Y		EASTERN	1,197,017	3.67%	40.08%
3		N		NORTHEAST	1,178,580	3.61%	59.06%
4		Y		GREAT LAKES	1,030,938	3.16%	47.83%
5		Y		EASTERN	800,679	2.45%	14.58%
6		Y		GREAT LAKES	782,933	2.40%	31.99%
7		Y		EASTERN	744,559	2.28%	18.90%
8		Y		GREAT LAKES	740,094	2.27%	15.57%
9		Y		EASTERN	707,118	2.17%	18.18%
10		N		SOUTHERN	695,569	2.13%	29.83%
11		Y		WESTERN	693,577	2.13%	8.87%
12		N		GREAT LAKES	682,865	2.09%	97.11%
13		Y		WESTERN	671,101	2.06%	12.18%
14		Y		PACIFIC	609,346	1.87%	19.69%
15		N		GREAT LAKES	572,720	1.75%	36.30%
16		N		EASTERN	571,793	1.75%	11.77%
17		Y		PACIFIC	484,690	1.49%	8.05%
18		Y		SOUTHERN	479,944	1.47%	11.69%
19		N		NORTHEAST	416,914	1.28%	68.66%
20		Y		GREAT LAKES	408,865	1.25%	10.26%

In October 2014, 5.56% of the Nation's Full-Service Periodicals Flats were excluded due to Non-Compliant Mailers identified by the field

#	Mailer	Excluded Pieces	% of Nation's Exclusions	% of Mailer's Volume Excluded
1		28,242,208	43.07%	100.00%
2		19,932,897	30.40%	100.00%
3		10,385,986	15.84%	100.00%
4		5,808,669	8.86%	100.00%

Note: Grouped by eDoc Submitter CRID

Inaccurate Scheduled Ship Date

In October 2014, 2.84% of the Nation's Full-Service Periodicals Flats were excluded due to the Scheduled Ship Date being 48+ hours before Postage Statement Finalization

#	Mailer	Excluded Pieces	% of Nation's Exclusions	% of Mailer's Volume Excluded
1	AMERICAN OVERSIGHT	2,206,376	46.88%	8.29%
2	AMERICAN OVERSIGHT	1,676,801	35.63%	1.35%
3	AMERICAN OVERSIGHT	756,840	16.08%	6.98%
4	AMERICAN OVERSIGHT	32,827	0.70%	72.18%
5	AMERICAN OVERSIGHT	16,169	0.34%	1.60%
6	AMERICAN OVERSIGHT	8,340	0.18%	10.97%
7	AMERICAN OVERSIGHT	4,972	0.11%	0.43%
8	AMERICAN OVERSIGHT	1,759	0.04%	0.27%
9	AMERICAN OVERSIGHT	1,306	0.03%	0.77%
10	AMERICAN OVERSIGHT	660	0.01%	0.75%
11	AMERICAN OVERSIGHT	279	0.01%	0.24%
12	AMERICAN OVERSIGHT	190	0.00%	0.09%
13	AMERICAN OVERSIGHT	60	0.00%	0.07%

Note: Grouped by eDoc Submitter CRID's corporate entity

Inaccurate Scheduled Ship Date

Examples

In October 2014, 2.84% of the Nation's Full-Service Periodicals Flats were excluded due to the Scheduled Ship Date being 48+ hours before Postage Statement Finalization

IMcb Code	Scheduled Ship Date	Finalization Date	Hours Between
99M106538000003484619	10/6/2014 12:00	10/14/2014 23:37	203.62
99M106538000003484620	10/6/2014 12:00	10/14/2014 23:37	203.62
99M106538000003484621	10/6/2014 12:00	10/14/2014 23:37	203.62
99M106538000003496574	10/5/2014 14:00	10/14/2014 12:15	214.26
99M106538000003496577	10/5/2014 14:00	10/14/2014 12:15	214.26
99M106538000003496653	10/5/2014 14:00	10/14/2014 12:15	214.26
99M106538000003496655	10/5/2014 14:00	10/14/2014 12:15	214.26
99M100059D27100227742	10/7/2014 12:00	10/10/2014 8:37	68.63
99M100059D27100227743	10/7/2014 12:00	10/10/2014 8:37	68.63
99M100059D27100227744	10/7/2014 12:00	10/10/2014 8:37	68.63
99M100059D27100227745	10/7/2014 12:00	10/10/2014 8:37	68.63
99M100059D27100227746	10/7/2014 12:00	10/10/2014 8:37	68.63
99M100059D27100227747	10/7/2014 12:00	10/10/2014 8:37	68.63
99M100059D27100227748	10/7/2014 12:00	10/10/2014 8:37	68.63
99M10000000EJ21152083	10/1/2014 12:39	10/7/2014 6:56	138.29
99M10000000EJ21152085	10/1/2014 12:39	10/7/2014 6:56	138.29
99M10000000EJ21152089	10/1/2014 12:39	10/7/2014 6:56	138.29
99M10000000EJ21152090	10/1/2014 12:39	10/7/2014 6:56	138.29
99M100059D11100121908	10/1/2014 12:00	10/7/2014 7:02	139.04
99M100059D11100123316	10/8/2014 12:00	10/14/2014 11:20	143.34

In October 2014, 2.49% of the Nation's Full-Service Periodicals Flats were excluded due to non-unique IMb on mailpieces

#	Mailer	Excluded Pieces	% of Nation's Exclusions	% of Mailer's Volume Excluded
1		1,171,586	24.32%	100%
2		1,000,956	20.78%	2.54%
3		767,036	15.92%	0.42%
4		654,717	13.59%	4.09%
5		249,087	5.17%	2.76%
6		248,941	5.17%	12.94%
7		81,991	1.70%	5.89%
8		71,273	1.48%	100%
9		63,398	1.32%	0.55%
10		44,945	0.93%	2.51%
11		43,609	0.91%	82.12%
12		43,389	0.90%	4.54%
13		36,269	0.75%	35.17%
14		34,268	0.71%	100%
15		31,500	0.65%	48.00%
16		29,041	0.60%	100%
17		19,274	0.40%	100%
18		17,761	0.37%	100%
19		14,190	0.29%	11.69%
20		14,084	0.29%	100%

Note: Grouped by eDoc Submitter CRID's corporate entity

In October 2014, 1.98% of the Nation's Full-Service Periodicals Flats were excluded due to Undeliverable-as-Addressed (UAA) mail indicated by ACS or PARS operation

#	Mailer	Excluded Pieces	% of Nation's Exclusions	% of Mailer's Volume Excluded
1		2,442,097	69.05%	1.32%
2		429,662	12.15%	1.09%
3		250,661	7.09%	1.56%
4		162,993	4.61%	1.43%
5		89,894	2.54%	1.00%
6		23,469	0.66%	1.31%
7		22,872	0.65%	1.35%
8		22,310	0.63%	1.16%
9		15,024	0.42%	1.08%
10		12,236	0.35%	0.81%
11		8,609	0.24%	0.69%
12		4,102	0.12%	2.93%
13		3,957	0.11%	0.41%
14		3,107	0.09%	1.62%
15		2,837	0.08%	1.13%
16		2,643	0.07%	1.28%
17		2,638	0.07%	0.93%
18		2,143	0.06%	1.28%
19		2,063	0.06%	0.53%
20		2,061	0.06%	0.64%

Note: Grouped by eDoc Submitter CRID's corporate entity

Invalid Entry Point for Entry Discount

FAST Mail Directions by Discount Type

In October 2014, 4.50% of the Nation's Full-Service Periodicals Flats were excluded due to an invalid eDoc entry point for entry discount for the entry location and destination

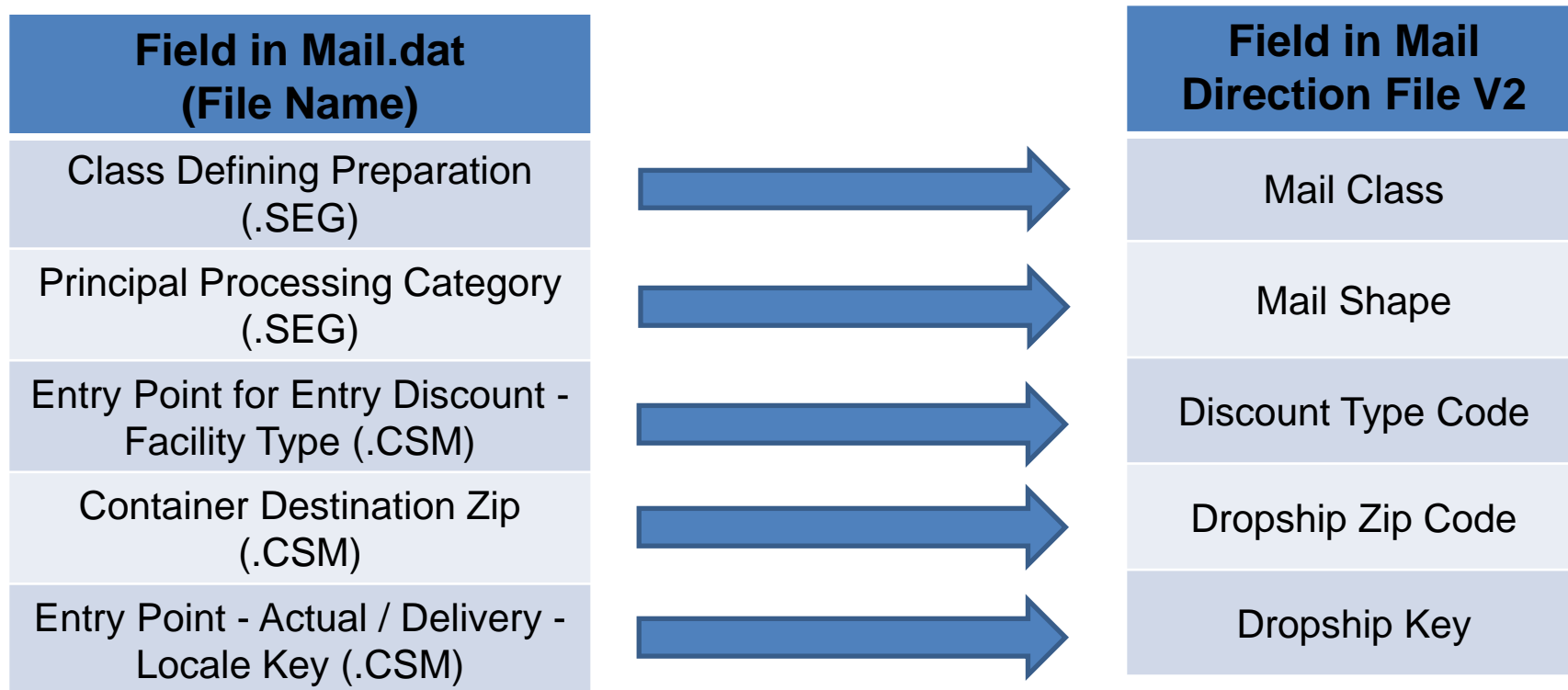
#	Discount Type	Excluded Pieces	% of Nation's Exclusions	% of Discount Type's Volume Excluded
1	DSCF	4,420,512	73.23%	3.76%
2	ADC	868,687	14.39%	7.26%
3	DNDC	642,383	10.64%	14.91%
4	DDU	104,652	1.73%	63.10%

Accuracy of key eDoc attributes drives two top exclusions for service measurement:

Exclusion	Key eDoc Attributes	Applies to
Invalid Entry Point for Entry Discount (MDF)	Entry Point - Actual / Delivery - Locale Key (.CSM)	Destination entry mail
	Entry Point for Entry Discount - Facility Type (.CSM)	
	Container Destination Zip (.CSM)	
Incorrect Entry Facility Exclusion	Entry Point - Actual / Delivery - Locale Key (.CSM)	Destination entry mail
	Entry Point for Entry Discount - Postal Code	Origin verified Mailer transported mail

Subsequent slides elaborate how these attributes are validated when assessing exclusions

eDoc is validated against the FAST Mail Direction File (MDF) V2 to determine if mail was entered at the appropriate facility for the destination ZIP and the discount type



Entry Point for Entry Discount Facility Type field in the mail.dat CSM file must match the Discount type in the FAST MDF v2

Mail.dat IdeAlliance Spec sample below (CSM file)

CONTAINER SUMMARY RECORD, continued

Field Name	Position	Length	Data Type	Field Code	Description																								
Entry Point for Entry Discount - Facility Type	50 - 51	2*	A/N	CSM-1106	<p>Entry Point for Container Handling, used for container entry charge. The type of facility where the container is planned to enter. In some cases, this is a description of the transportation work-sharing potential. For many List Processors, "Not-determined" is the option.</p> <p>B = DNDC A = ASF S = DSCF D = DDU H = Tran Hub R = DADC O = Origin T = Orig(T-Hub Sq) N = Not-determined K = Origin NDC L = Origin ASF J = Origin ADC Q = Origin AMF W = DFSS E = Origin DU Y = Origin FSS OT = Other C = Origin SCF</p> <div><p>Example:</p><table><tr><th>Drop Ship</th><th>Zone Skip</th><th>DMU Entry</th><th>BMEU Entry</th></tr><tr><td>B = DNDC</td><td>K = Origin NDC</td><td>O = Origin</td><td>K = Origin NDC</td></tr><tr><td>R = DADC</td><td>L = Origin ASF</td><td></td><td>L = Origin ASF</td></tr><tr><td>S = DSCF</td><td>J = Origin ADC</td><td></td><td>J = Origin ADC</td></tr><tr><td>D = DDU</td><td>C = Origin SCF</td><td></td><td>C = Origin SCF as appropriate</td></tr><tr><td></td><td>E = Origin DU as appropriate</td><td></td><td>E = Origin DU as appropriate</td></tr></table></div> <p>In the above "values", Origin XXXX (C, E, J, K, L, M, Q) is used to describe the facility of a specific type (XXXX), which is not the destination XXXX, but rather the XXXX facility where mail is entering the USPS channel for induction.</p>	Drop Ship	Zone Skip	DMU Entry	BMEU Entry	B = DNDC	K = Origin NDC	O = Origin	K = Origin NDC	R = DADC	L = Origin ASF		L = Origin ASF	S = DSCF	J = Origin ADC		J = Origin ADC	D = DDU	C = Origin SCF		C = Origin SCF as appropriate		E = Origin DU as appropriate		E = Origin DU as appropriate
Drop Ship	Zone Skip	DMU Entry	BMEU Entry																										
B = DNDC	K = Origin NDC	O = Origin	K = Origin NDC																										
R = DADC	L = Origin ASF		L = Origin ASF																										
S = DSCF	J = Origin ADC		J = Origin ADC																										
D = DDU	C = Origin SCF		C = Origin SCF as appropriate																										
	E = Origin DU as appropriate		E = Origin DU as appropriate																										

Container Destination ZIP in mail.dat CSM file must match the Destination ZIP Code in the FAST MDF V2

Mail.dat IdeAlliance Spec sample below (CSM file)

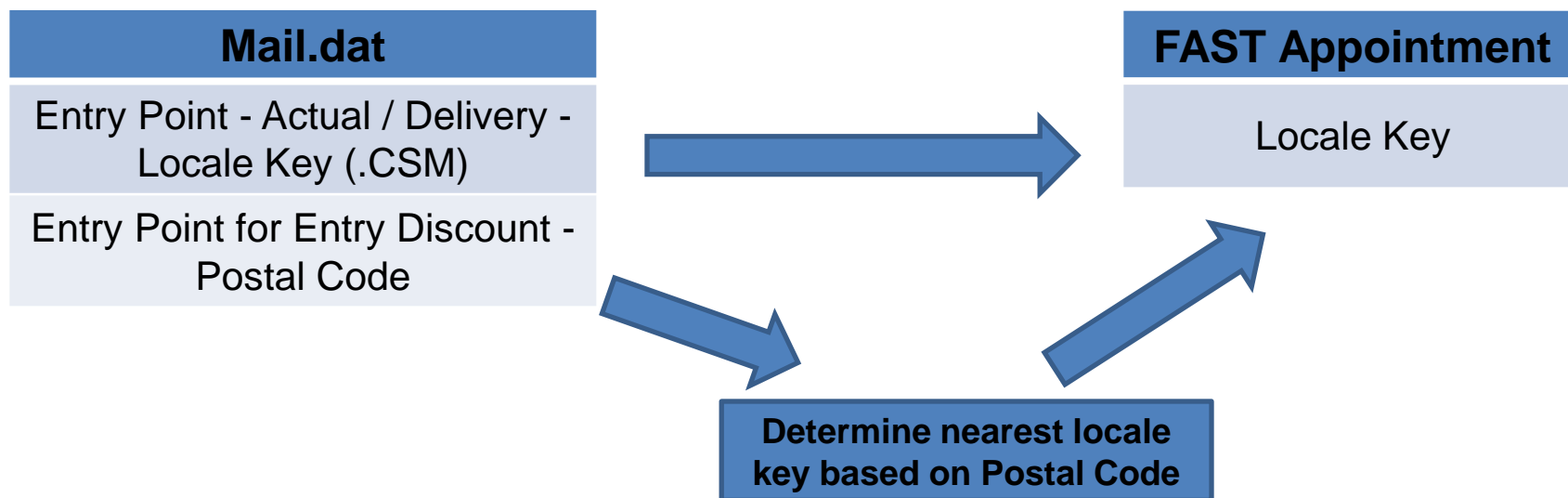
Destination ZIP Codes should be used and NOT the 'Label Container to'

CONTAINER SUMMARY RECORD, continued

Field Name	Positions	Length	Data Type	Field Code
Container ID	15 - 20	6*k	N	CSM-1006
Display Container ID	21 - 26	6*	A/N	CSM-1101
Container Grouping Description	27 - 35	9	A/N	CSM-1102
Container Destination Zip	36 - 41	6*	A/N	CSM-1103
Container Level	42 - 43	2*	A/N	CSM-1104

Labeling Lists	
< Back	
L007 5-Digit Scheme - Periodicals, Standard Mail, and Package Services Flats in Bundles	
<p>L007 describes the 5-digit scheme sortation list for automation rate (see 345.7.0 for Standard Mail, 365.7.0 for Bound Printed Matter, and 707.25.0 for Periodicals) and cobundled automation and Presorted rate (see 705.11.0) Periodicals and Standard Mail flat-size pieces and Presorted rate Bound Printed Matter (BPM), Media Mail, and Library Mail flat-size pieces that meet the automation criteria under 301.3.0. The pieces within the scheme bundles are processed in the same operation and therefore are not required to be prepared in individual 5-digit bundles.</p> <p>When the 5-digit scheme sort is used, mail for the 5-digit ZIP Codes shown in Column A must be combined in bundles for all combinations for which mail exists and density dictates. All 5-digit scheme bundles must include the appropriate OEL under 708.7.0, which must contain the 5-digit ZIP Code listed in Column B.</p> <p>5-digit scheme sacks containing 5-digit scheme bundles must be labeled to the corresponding destination in Column B.</p>	
Column A Destination ZIP Codes	Column B Label Container To
01001, 01030, 01089	Agawam MA 01001
01007, 01077, 01085	Belchertown MA 01007
01013, 01020, 01022	Chicopee MA 01013
01027, 01060, 01062	Easthampton MA 01027
01028, 01106, 01118	East Longmeadow MA 01028
01036, 01056, 01095, 01128, 01151	Wilbraham MA 01095
01040, 01075	Holyoke MA 01040
01420, 01532	Fitchburg MA 01420
01453, 01520	Leominster MA 01453
01501, 01527, 01586, 01602, 01612	Auburn MA 01501
01545, 01581	Shrewsbury MA 01545
01603, 01606, 01609, 01611	Worcester MA 01603
01605, 01607, 01608, 01610	Worcester MA 01607
01702-01705	FRAMINGHAM MA 01702
01719, 01720	BOXBOROUGH MA 01719
01721, 01746, 01757	Ashland MA 01721
01730, 01731	BEDFORD MA 01730
01748, 01752	Hopkinton MA 01748
01801, 01864, 01888	WOBURN MA 01801
01821, 01822, 01862	BILLERICA MA 01821
01826, 01876	Dracut MA 01826
01830-01832, 01835	Haverhill MA 01830
01833, 01834, 01844	Georgetown MA 01833
01840-01843, 01940	Lawrence MA 01840
01845, 01886	North Andover MA 01845
01850-01854	LOWELL MA 01850
01867, 01880	READING MA 01867

eDoc Entry Point Locale Key in the CSM file is validated against the FAST Appointment Locale Key to determine if the mail entry location is consistent



- When locale key is not provided in eDoc, the likely facility is determined based on Postal Code
- **To reduce this exclusion, it is recommended that a locale key always be provided in eDoc**

Invalid Entry Point for Entry Discount FAST Mail Directions

In October 2014, 4.50% of the Nation's Full-Service Periodicals Flats were excluded due to an invalid eDoc entry point for entry discount for the entry location and destination

#	Mailer	Excluded Pieces	% of Nation's Exclusions	% of Mailer's Volume Excluded
1		3,311,506	54.86%	1.79%
2		816,728	13.53%	7.15%
3		585,174	9.69%	1.49%
4		474,157	7.86%	5.26%
5		189,453	3.14%	1.18%
6		136,163	2.26%	6.53%
7		113,648	1.88%	9.07%
8		84,326	1.40%	4.98%
9		65,743	1.09%	3.68%
10		64,457	1.07%	40.81%
11		42,778	0.71%	15.09%
12		33,191	0.55%	1.72%
13		16,307	0.27%	5.50%
14		15,804	0.26%	1.35%
15		14,125	0.23%	13.86%
16		11,996	0.20%	4.47%
17		10,785	0.18%	3.29%
18		7,881	0.13%	66.57%
19		7,689	0.13%	53.77%
20		7,548	0.13%	67.87%

Note: Grouped by eDoc Submitter CRID's corporate entity

Invalid Entry Point for Entry Discount Examples

In October 2014, 4.50% of the Nation's Full-Service Periodicals Flats were excluded due to an invalid eDoc entry point for entry discount for the entry location and destination

IMcb Code	Entry Point Facility	Entry Point Locale Key	Entry Point Discount	Contr. Destn. ZIP Code	Comments
99M10010000PS04401517	BALTIMORE	V22931	ADC	207	ZIP/Facility not in MDF/LL
99M10010000EJ22315119	BALTIMORE	V22931	ADC	21601	ZIP/Facility not in MDF/LL
99M10000000PS04396639	KANSAS CITY	W1B651	DNDC	64399	ZIP not in MDF/LL
99M901597001000761592	KANSAS CITY NDC	W20787	DNDC	64399	ZIP not in MDF/LL
99M901024518000003127	MINNEAPOLIS SAINT PAUL NDC	Y26253	DNDC	50902	ZIP/Facility not in MDF/LL
99M901597001000759582	NEW JERSEY NDC	V10697	DNDC	00102	ZIP not in MDF/LL
99M106491000000156836	NEW JERSEY NDC	V10697	DNDC	00102	ZIP not in MDF/LL
99M10000000PS04398260	NEW JERSEY NDC	V10697	DNDC	00102	ZIP not in MDF/LL
99M107948QDS104128182	CHICAGO NDC	W12400	ADC	601	ZIP/Facility not in MDF/LL
99M10010000PS04401481	CLEVELAND	X20577	ADC	150	ZIP/Facility not in MDF/LL
99M10010000PS04401692	CLEVELAND	X20577	ADC	150	ZIP/Facility not in MDF/LL
99M10010000EJ22469576	KANSAS CITY	W1B651	ADC	64240	ZIP not in MDF/LL
99M10010000EJ22469593	KANSAS CITY	W1B651	ADC	64240	ZIP not in MDF/LL
99M10000000EJ23082549	KANSAS CITY	W1B651	ADC	64240	ZIP not in MDF/LL
99M10010000EJ22883926	KANSAS CITY	W1B651	ADC	64240	ZIP not in MDF/LL
99M1065380000003467925	KANSAS CITY	W1B651	ADC	64240	ZIP not in MDF/LL
99M100059D27100231409	NEW YORK	V19160	DDU	10021	ZIP/Facility not in MDF/LL
99M100059D27100231410	NEW YORK	V19160	DDU	10023	ZIP/Facility not in MDF/LL
99M100059D27100231411	NEW YORK	V19160	DDU	10023	ZIP/Facility not in MDF/LL
99M100059D27100231412	NEW YORK	V19160	DDU	10024	ZIP/Facility not in MDF/LL

In October 2014, 0.85% of the Nation's Full-Service Periodicals Flats were excluded due to the eDoc entry facility not matching the FAST appointment facility

#	Mailer	Excluded Pieces	% of Nation's Exclusions	% of Mailer's Volume Excluded
1		671,980	37.77%	0.36%
2		433,954	24.39%	1.10%
3		264,359	14.86%	2.93%
4		108,511	6.10%	0.95%
5		75,049	4.22%	47.51%
6		41,561	2.34%	2.46%
7		37,990	2.14%	0.24%
8		28,857	1.62%	100%
9		23,631	1.33%	96.44%
10		15,665	0.88%	0.75%
11		10,613	0.60%	1.11%
12		9,536	0.54%	0.50%
13		9,319	0.52%	3.29%
14		9,019	0.51%	0.72%
15		8,448	0.47%	3.15%
16		8,291	0.47%	3.87%
17		8,209	0.46%	2.12%
18		6,556	0.37%	11.67%
19		3,258	0.18%	7.12%
20		2,153	0.12%	1.23%

Note: Grouped by eDoc Submitter CRID's corporate entity

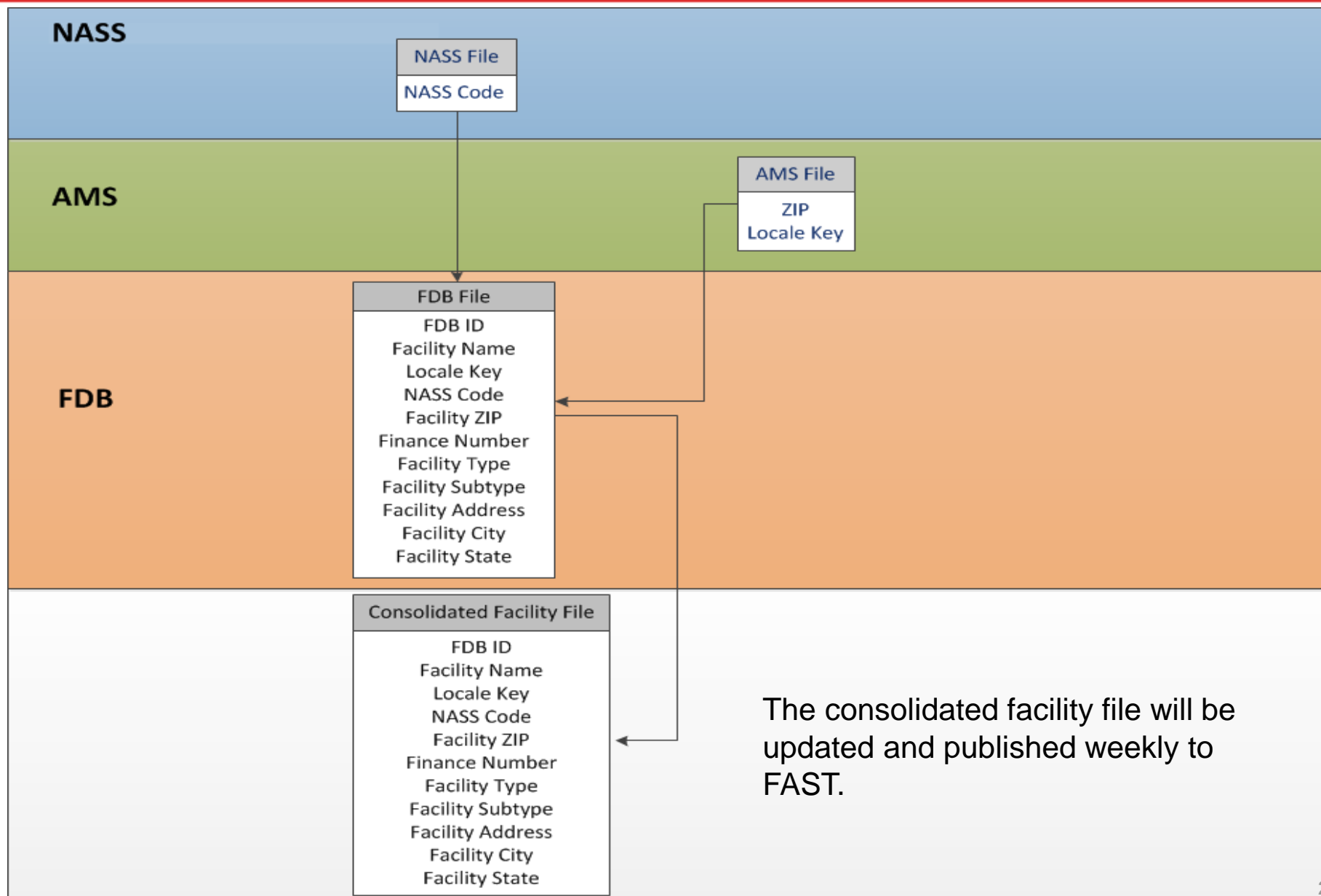
In October 2014, 0.85% of the Nation's Full-Service Periodicals Flats were excluded due to the eDoc entry facility not matching the FAST appointment facility

IMcb	eDoc Locale Key	eDoc Facility	FAST Appt. Locale Key	FAST Appt. Facility
99M100059D11100122835	Z17596	TACOMA	Z17428	SEATTLE NDC
99M100059D11100122974	Z17596	TACOMA	Z17428	SEATTLE NDC
99M10010000EJ22505979	V22931	BALTIMORE	V24400	SOUTHERN MARYLAND
99M10010000EJ22505983	X29745	DULLES	V24400	SOUTHERN MARYLAND
99M906244001000730331	Y23078	TAMPA	007646	TAMPA L&DC
99M901081339010012097	W12399	CHICAGO	009713	CHICAGO METRO SURFACE HUB
99M901081339020012128	X1A495	PHILADELPHIA NDC	V21380	WILMINGTON
99M906244001000732212	Y23078	TAMPA	007646	TAMPA L&DC
99M906244001000736126	Y23078	TAMPA	007646	TAMPA L&DC
99M906244001000736127	Y23078	TAMPA	007646	TAMPA L&DC
99M906244001000736128	Y23078	TAMPA	007646	TAMPA L&DC
99M901597001000759554	W13661	BOLINGBROOK	W12400	CHICAGO NDC
99M901597001000759556	W13661	BOLINGBROOK	W12400	CHICAGO NDC
99M901597001000759557	W13661	BOLINGBROOK	W12400	CHICAGO NDC
99M901597001000759558	W13661	BOLINGBROOK	W12400	CHICAGO NDC
99M901597001000759559	W13661	BOLINGBROOK	W12400	CHICAGO NDC
99M901597001000759560	W13661	BOLINGBROOK	W12400	CHICAGO NDC
99M901597001000757772	W13661	BOLINGBROOK	W12400	CHICAGO NDC
99M901597001000757773	W13661	BOLINGBROOK	W12400	CHICAGO NDC

Consolidated Facility File

- A consolidated facility file will be available to mailers as a point of reference for facility identifier data.
- The file will integrate facility data from FDB, NASS, and AMS.
- Below are key attributes that will be included in this file:

FDB ID	Facility Name	Locale Key	NASS Code	ZIP	Finance Number	Facility Type	Facility Subtype	Facility Address	Facility City	Facility State
1372672	MEMPHIS NDC	X25497	38Z	381369997	475665	Network Facilities	Network Distribution Center (NDC/ASF)	1921 ELVIS PRESLEY BLVD	MEMPHIS	TN
1451557	SPRINGFIELD LDC	013196	010PM	011529311	247822	Mail Process	Logistics Distribution Center (LDC, PMA, PMPC)	1800L PAGE BLVD	SPRINGFIELD	MA
1434180	DULLES	V20956	20166	201667533	105014	Post Office	Finance Branch	45005 AVIATION DR STE 120	STERLING	VA
1433370	JACKSONVILLE BMEU	003203	322AA	322164657	114380	Mail Process	Mail Processing Annex (ANX)	3650 SOUTHSIDE BLVD	JACKSONVILLE	FL



A consolidated facility file will have the data structure represented below

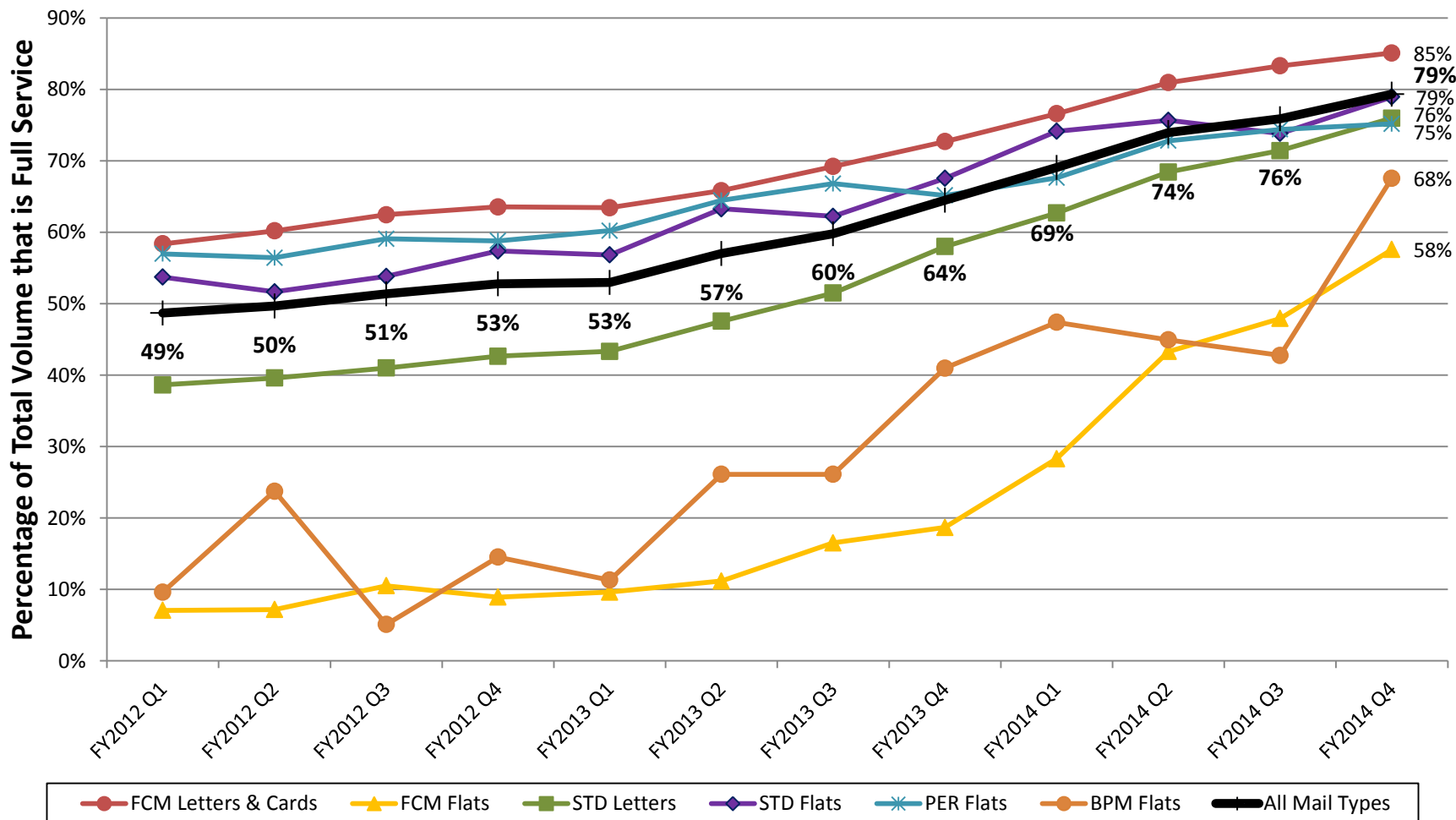
Field Name	Data-type	Max Length
FDB ID	Numeric	7
Facility Name	Alphanumeric	50
Locale Key	Alphanumeric	6
NASS Code	Alphanumeric	5
ZIP	Numeric	9
Finance Number	Numeric	6
Facility Type	Alphanumeric	500
Facility Subtype	Alphanumeric	500
Facility Address	Alphanumeric	80
Facility City	Alphanumeric	30
Facility State	Alphanumeric	2

- AMS data links to FDB data on Locale Key
- AMS provides up-to-date physical ZIP information to FDB
- NASS code exists for all active facility records in FDB
- Facility information received from FDB is complete and accurate

Periodicals Service Performance

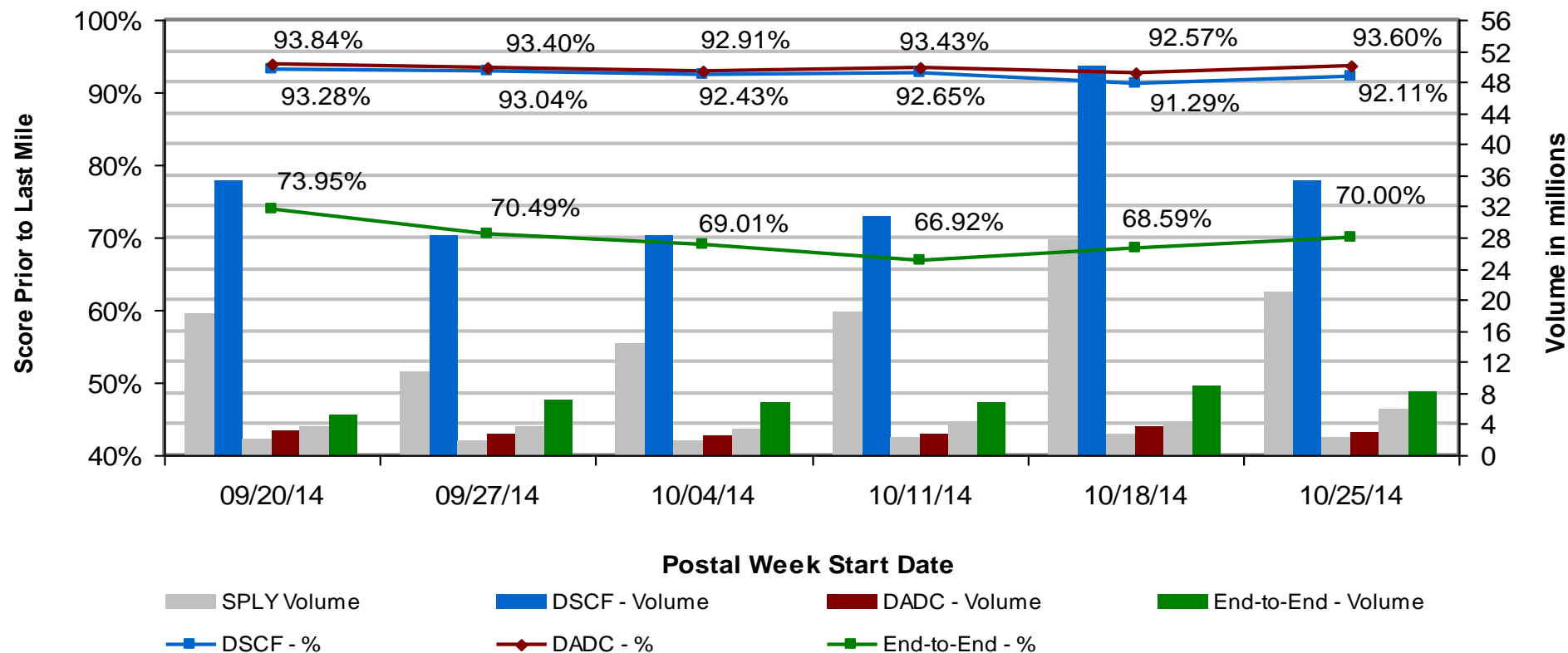


In September 2014, 79% of Commercial mail eligible for Full-Service was Full-Service



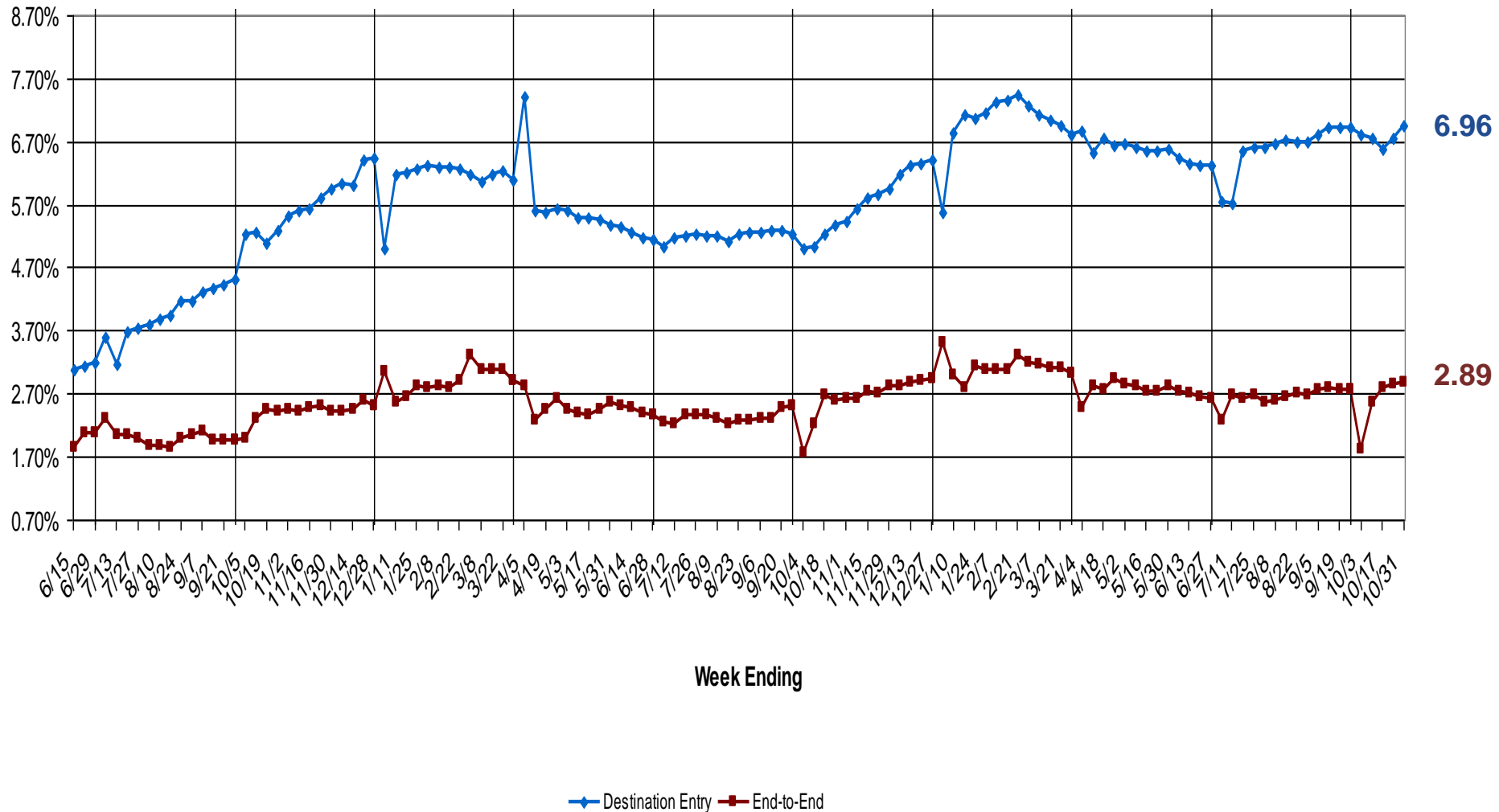
In September 2014, 37% of Permits with Full-Service eligible volume had Full-Service volume

Periodicals (Flats) Score Trend

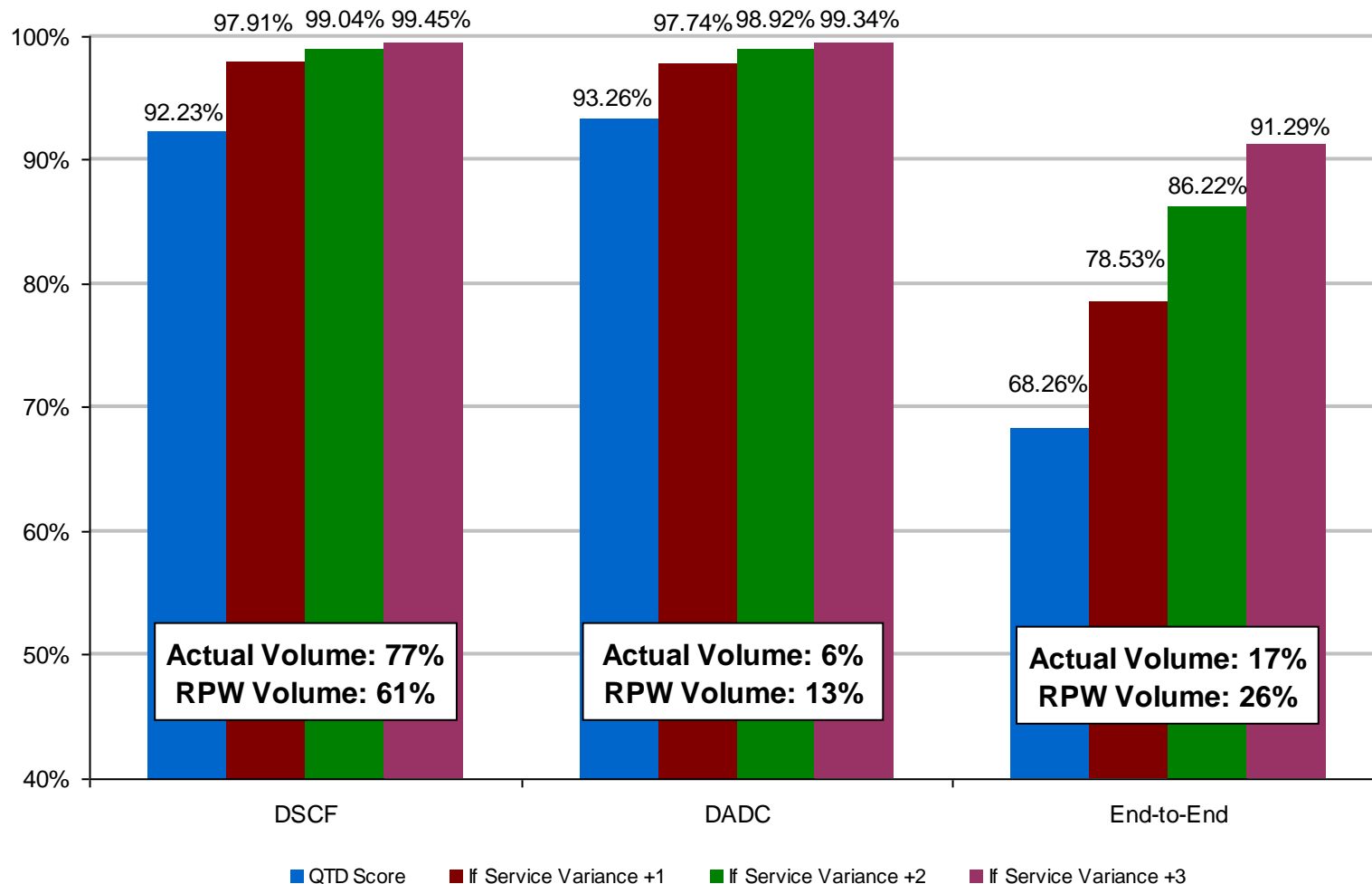


Q1 TD	Total Pieces Measured	Processing% On-Time	Last Mile Impact	Overall Score	Target Score	SPLY Pieces Measured	Volume Change	SPLY Overall QTD Score	SPLY Change
SCF Flats	161,121,714	92.23%	-7.16%	85.07%	91.00%	88,363,860	82.3%	86.22%	-1.15%
ADC Flats	13,369,672	93.26%	-5.26%	88.00%	91.00%	10,174,726	31.4%	86.98%	1.02%
E2E Flats	34,627,938	68.26%	-2.89%	65.37%	91.00%	20,032,778	72.9%	67.12%	-1.75%
Total	209,119,324			80.29%		118,571,364	76.4%	81.15%	-0.86%

Destination Entry and End-to-End Last Mile Impacts



QTD DSCF and DADC Periodicals scores would be above 97.74% (prior to last mile), if pieces that failed by 1 day passed



Note: Volumes may not sum to 100% due to rounding.

Note: RPW Volumes were estimated using basic entry type proportions obtained from pricing. DNDC and DDU Volumes were not included in the chart.

Network Rationalization

Phase II

SPM Changes

Service standards to be updated in the Service Standards Directory on Jan 5, 2015 to support Network Rationalization Phase II

Mail Class	Current	Proposed Change
Periodicals	End-to-End Periodicals Transported with First-Class Mail pieces on surface transportation: 2-4 day service standard	End-to-End Periodicals Transported with First-Class Mail pieces on surface transportation: 3-4 day service standard

- No CET change for Periodicals mail destined for FSS zones
- Revised CET for Periodicals mail destined for Non-FSS zones
- New container make-up to be identified for Pure Carrier Route Pallets (i.e. pallet with only CR bundles and no 5 digit bundles)

Destination	Container Make-up	Current CET	New CET
FSS	Bundle Sort Required	0800	0800 (No Change)
	No Bundle Sort Required	1100	1100 (No Change)
Non-FSS	Bundle Sort Required	1600	1100
	No Bundle Sort Required	1700	1400
	No Bundle Sort Required – Pure Carrier Route Pallet	1700	1700 (No Change)

- Until the new eDoc container make-up for Pure Carrier Route Pallets is enabled, all Non-FSS mail where bundle sort is not required will be assigned a 14:00 CET

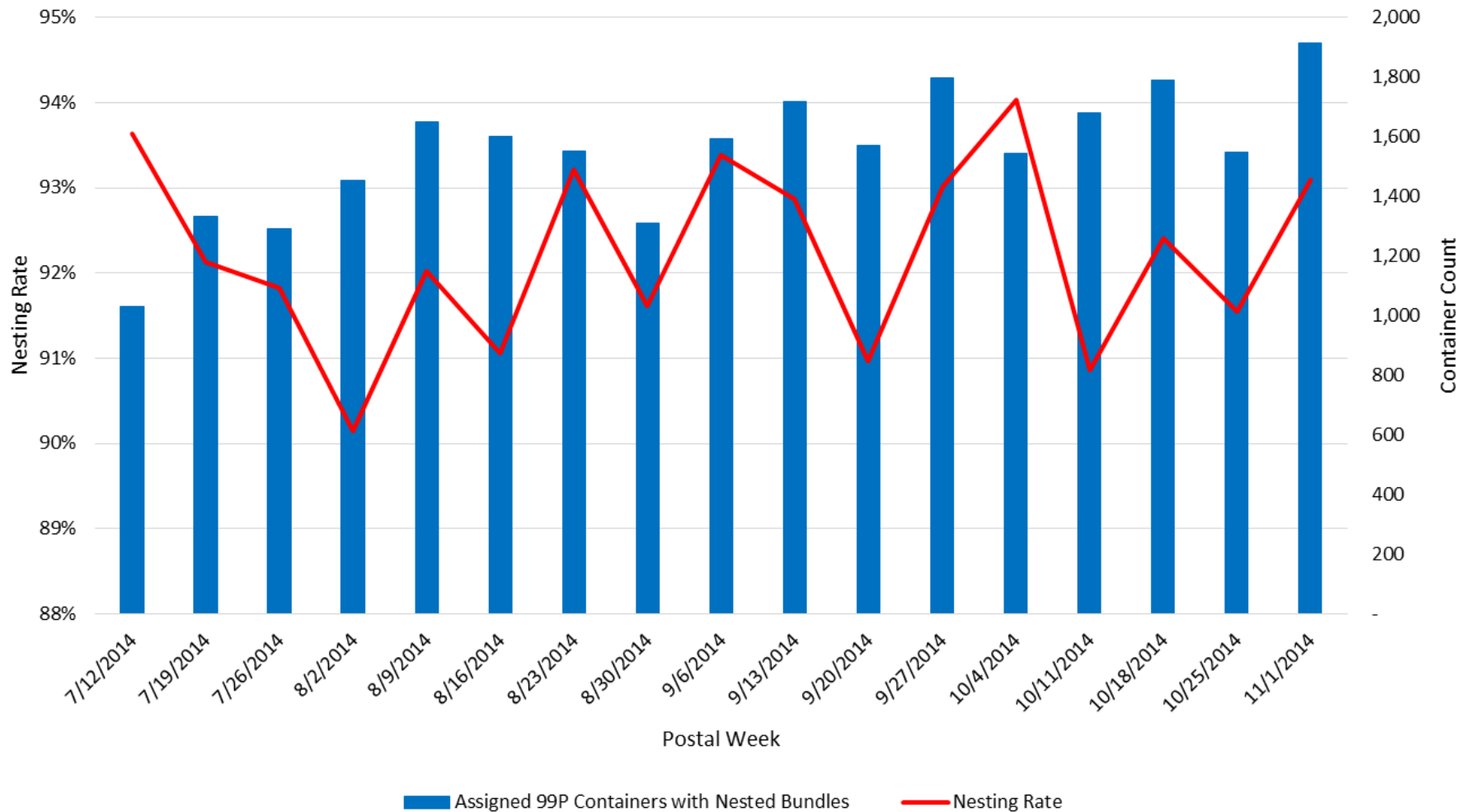
Bundle Visibility

- **Baltimore scanning pilot began in July 2014**
- **Scanning has been monitored daily at the Baltimore Plant and all Delivery Units, with the below results observed**
- **Baltimore Plant Week of 11/1:**
 - **93% of Assigned 99P Containers nested to Bundles**
 - **68% of Bundles run on APPS/APBS nested to 99P Containers**
 - **87% of Assigned 99P Containers nested to Trailers**
- **Delivery Units:**
 - **75% Distributed Scan Compliance**
 - **96% Inventory Complete Scan Compliance**

Plant Scanning Metrics – Baltimore

99P Containers with Nested Bundles

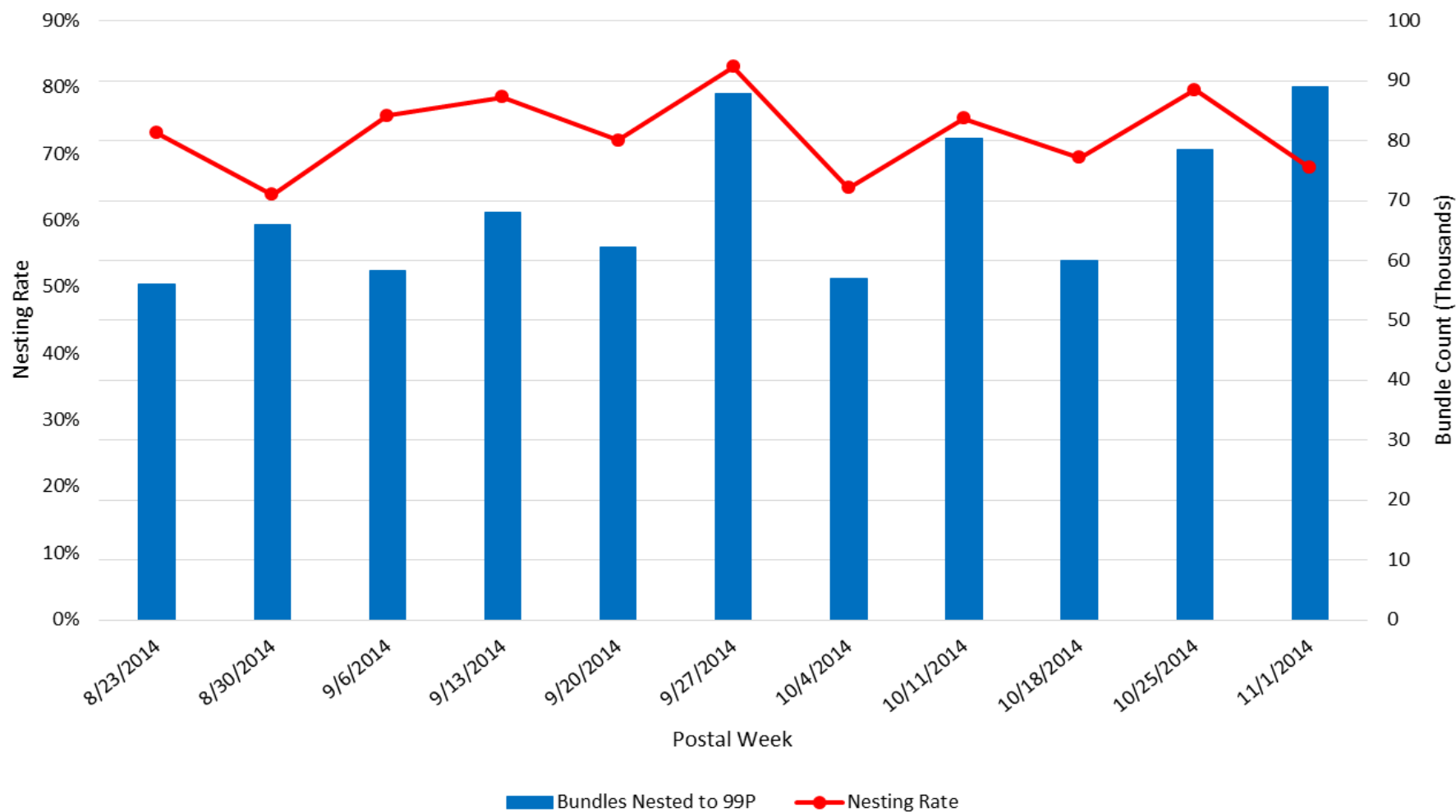
For the week of 11/1 ~93% of Assigned 99P containers are nested to bundles



Plant Scanning Metrics – Baltimore

Bundles Nested to 99P Containers

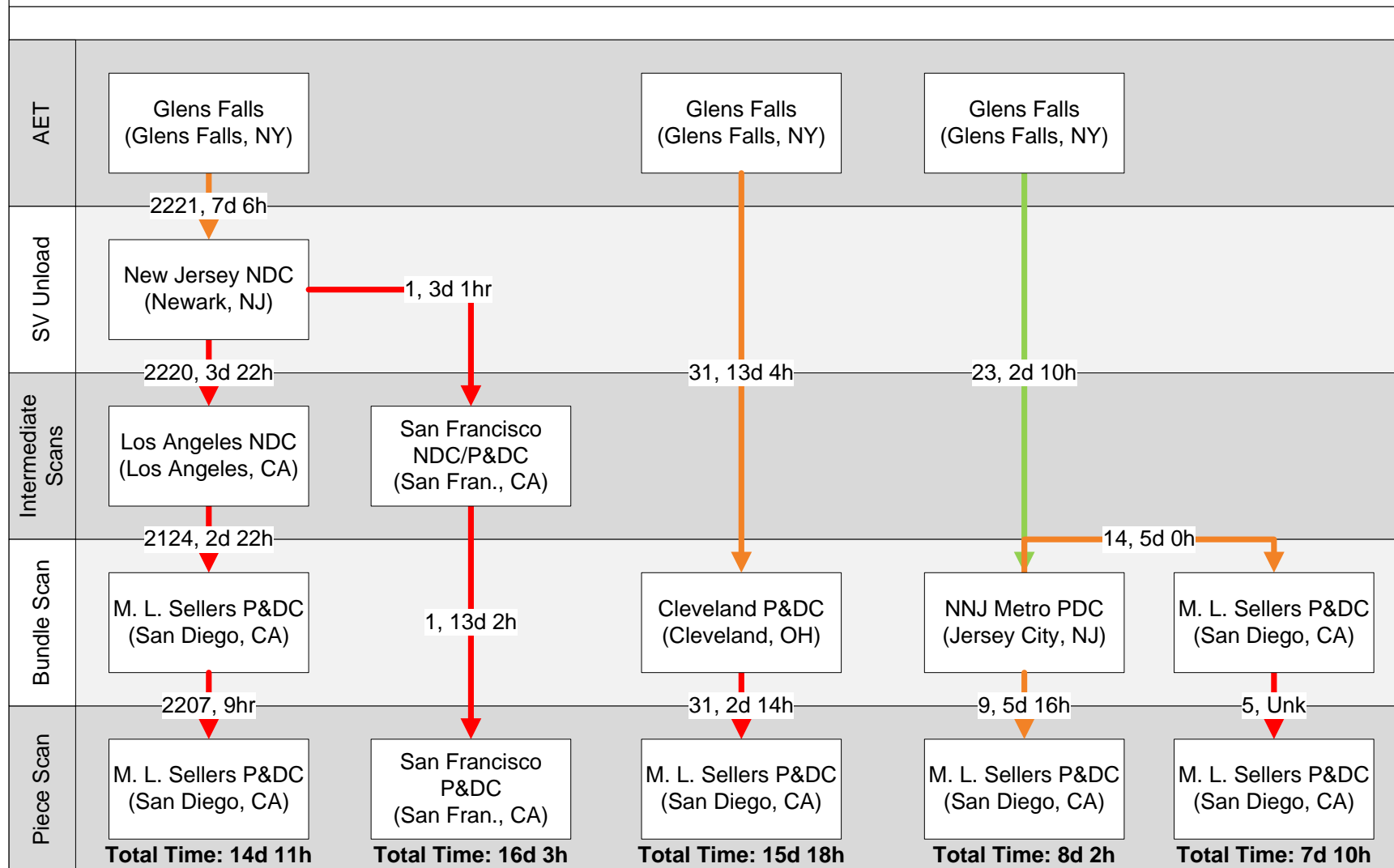
For the week of 11/1 ~68% of bundles run on APPS/APBS are nested to 99P containers



- **Capital: Baltimore District, 6-28-14**
- **Pacific: Sierra Coastal District, 10-20-14**
- **Southern: South Florida District, 11-17-14**
- **Southern: Suncoast District, TBD**
- **Great Lakes: Greater Michigan, 12-15-14**
- **Northeast: Westchester, 12-17-14**
- **Eastern: Kentuckiana, 12-16-14**
- **Western: Denver, 12-19-14**

- **Next Steps: Onboard rest of country after 1/1/15**

Mail Flow: Glens Falls to M. L. Sellers P&DC, Periodicals Origin Entry, 7-Day Service Standard, Week of October 4, 2014



The numbers on the links indicate the volume and median time in hours.
Total Time is median time from AET to first scan on MPE

- **Future enhancements with IV**
 - **Ability to provide STC at bundle level**
 - **Resolves current lack of STC for mixed FSS and non-FSS containers**
- **Potential enhancement to IMb Planning Tool**
 - **Enhanced tail-of-the-mail reporting**

Address Management Updates



- **UAA Cost Study**
 - The FY2014 UAA Study annual update will be posted in mid-December
 - Scheduling of a new UAA Cost Study is still undetermined
 - Potential in 3rd/4th Quarter of FY2015 after the deployment of FPARS
 - Cost and resources being evaluated
- **Electronic Product Fulfillment**
 - As of November 13th:

License Type	EPF Participants by Licensee	Total Number of Licensees	Total Percentage	Comments
NCOA ^{Link} Full Service	22	22	100.0%	
NCOA ^{Link} Limited Service	181	184	98.4%	2 licensees are recertifying
NCOA ^{Link} End User Mailer	89	93	95.7%	
NCOA ^{Link} MPE	155	155	100.0%	
DPV	35	35	100.0%	
DSF ²	16	16	100.0%	
AMS API	103	103	100.0%	3 licensees are not renewing their licenses
LACS ^{Link}	44	44	100.0%	
Suite ^{Link}	43	43	100.0%	
RDI	137	148	92.6%	Anticipate remainder of licensees to convert after their RDI file ages to 105 days
Total as of Nov 13, 2014	825	843	97.9%	

- **NCOA^{Link} Audit by the USPS OIG**
 - **OIG cited the security of the NCOA^{Link} data to protect customer information as a potential issue**
 - **There has been no breach of data in NCOA^{Link}**
 - **The USPS is very confident in the security currently built into NCOA^{Link}**
 - **USPS committed to evaluate the SHA cryptographic hash function**
 - **Change in SHA usage has significant impact on DPV and all Link products**
 - **Vendor collection and management of Processing Acknowledgement Forms deficient**
 - **Working with Information Technology and Privacy Office to review options for centralized storage of PAF information**



Informed Visibility



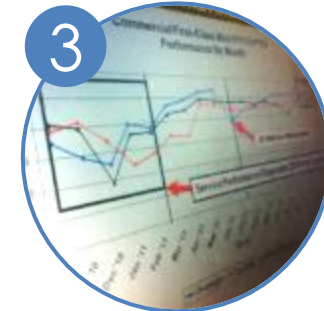
November 2014



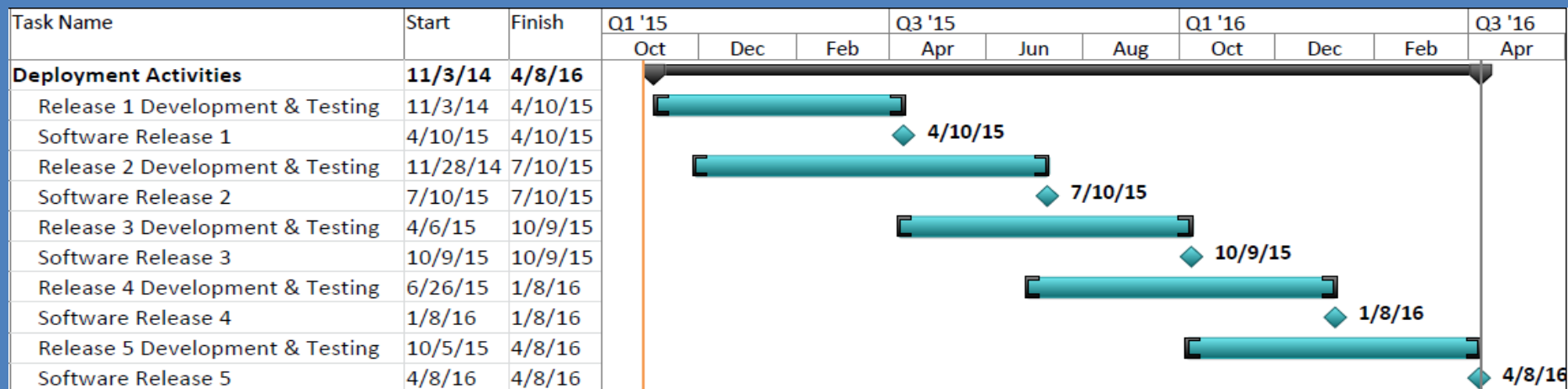
Event driven
real-time
**SERVICE
PERFORMANCE
MEASUREMENT**
for all mail.



Event driven
real-time
**MAIL INVENTORY
AND PREDICTIVE
WORKLOADS**



Event driven
real-time
**MAIL TRACKING
AND REPORTING**



Discussion & Questions